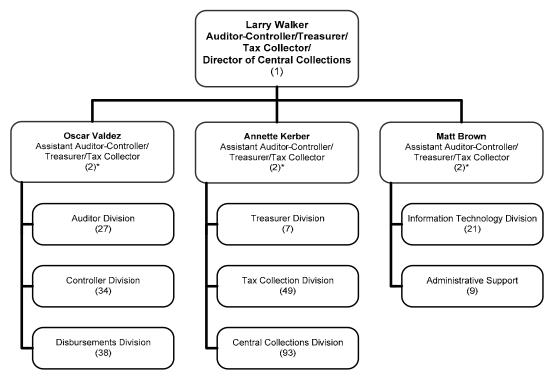
# AUDITOR-CONTROLLER/TREASURER/TAX COLLECTOR Larry Walker

## **MISSION STATEMENT**

The Office of the Auditor-Controller/Treasurer/Tax Collector processes, safeguards, and provides information regarding county financial activities, manages the county treasury pool, collects and distributes property taxes and other obligations owed to county agencies and courts with integrity, independent judgment, and courteous, outstanding service that is accessible to citizens, businesses, and other public agencies. We are accurate, fair, timely and innovative in the use of technology to enhance services throughout the County.



## **ORGANIZATIONAL CHART**



<sup>\*</sup>Includes one secretary position

## 2010-11 AND 2011-12 ACCOMPLISHMENTS

- Received the most recent annual Government Finance Officers Association (GFOA) Certificate of Achievement for Excellence in Financial Reporting, 23<sup>rd</sup> consecutive year for 2009-10.
- During 2011-12, electronic funds transfer (EFT) vendor payments increased by 22%, from 1,644 to 2,000.
- During 2010-11, e-Pay property tax payments increased by 11%, from 189,311 in 2009-10 to 209,768 in 2010-11.
- San Bernardino County reported a 77% recovery rate for court-ordered debt and was the sixth highest county in the state for gross dollars collected.



# 2012-13 GOALS, OBJECTIVES, AND PERFORMANCE MEASURES

#### GOAL 1: PROVIDE TIMELY AND ACCURATE FINANCIAL INFORMATION.

Objective: Maintain and improve the financial accounting processes and reporting.

| 2009-10 | 2010-11 | 2011-12 | 2011-12 | 2012-13 |
| Measurement | Actual | Actual | Actual | Target | Estimate | Target |
| Received Certificate of Achievement for Excellence in Financial Reporting | Yes | Yes

The objective is to maintain the financial accounting system and to improve the internal processes for accounting and reporting.

In a measurable aspect of the commitment to provide timely and accurate financial information regarding the finances of the County, the Auditor-Controller/Treasurer/Tax Collector has received the Certificate of Achievement for Excellence in Financial Reporting from the Government Finance Officers Association (GFOA) for 23 consecutive years for the Comprehensive Annual Financial Report (CAFR), including the most current award for 2009-10. The 2010-11 report has been submitted to the GFOA and the department is confident it continues to conform to the Certificate of Achievement Program requirements, and anticipates receiving the award.

#### GOAL 2: MANAGE THE COUNTY TREASURY IN A SAFE, EFFECTIVE AND EFFICIENT MANNER.

Objective: Maintain the highest possible credit rating from the three major rating agencies for the county investment pool.

Measurement	2009-10 2010-11 2011-12 2011-12 2012-13 Actual Actual Target Estimate Target
County investment pool rating	Moody's Moody's Moody's Fitch –  - Aaa, - Aaa, - Aaa, - Aaa*, AAA  S&P - S&P - S&P - S&P -  AAAf, AAAf, AAAf, AA+s*,  and and and and  Fitch - Fitch - Fitch - Fitch -  AAA. AAA AAA AAA

The primary goal of the treasury function is to provide for safe and effective management of the cash and investments in the county investment pool. The objective selected to meet this goal is the maintenance of the highest possible credit rating in compliance to the County Investment Policy. The achievement of this objective will demonstrate the department's ability to effectively meet the goal of a safe and effective treasury. As guardian of the public's money, we employ conservative county investment policies, focused on the principles of safety, liquidity and yield.

\*Ratings effective through March 31, 2012. During 2011-12, the County made the decision to terminate the rating contracts with Moody's and Standard and Poor's for a cost savings of \$60,000 annually.



# **SUMMARY OF BUDGET UNITS**

		2012-13					
	Appropriation	Revenue	Net County Cost	Fund Balance	Revenue Over/ (Under) Exp	Staffing	
General Fund							
Auditor-Controller/Treasurer/Tax Collector	37,078,261	27,026,066	10,052,195			285	
Total General Fund	37,078,261	27,026,066	10,052,195			285	
Special Revenue Fund							
Redemption Maintenance	269,219	85,800		183,419		0	
Total Special Revenue Fund	269,219	85,800		183,419		0	
Total - All Funds	37,347,480	27,111,866	10,052,195	183,419		285	

5-YEAR APPROPRIATION TREND							
	2008-09	2009-10	2010-11	2011-12	2012-13		
Auditor-Controller/Treasurer/Tax Collector	39,961,950	38,143,630	34,607,550	33,757,029	37,078,261		
Redemption Maintenance	179,486	180,350	182,140	268,647	269,219		
Total	40,141,436	38,323,980	34,789,690	34,025,676	37,347,480		

5-YEAR REVENUE TREND								
	2008-09	2009-10	2010-11	2011-12	2012-13			
Auditor-Controller/Treasurer/Tax Collector	20,316,913	23,918,402	24,126,528	24,086,883	27,026,066			
Redemption Maintenance	6,704	2,587	1,790	86,500	85,800			
Total	20,323,617	23,920,989	24,128,318	24,173,383	27,111,866			

5-YEAR NET COUNTY COST TREND					
	2008-09	2009-10	2010-11	2011-12	2012-13
Auditor-Controller/Treasurer/Tax Collector	19,645,037	14,225,228	10,481,022	9,670,146	10,052,195
Total	19,645,037	14,225,228	10,481,022	9,670,146	10,052,195

5-YEAR FUND BALANCE TREND					
	2008-09	2009-10	2010-11	2011-12	2012-13
Redemption Maintenance	172,782	177,763	180,350	182,147	183,419
Total	172,782	177,763	180,350	182,147	183,419



# Auditor-Controller/Treasurer/Tax Collector

#### **DESCRIPTION OF MAJOR SERVICES**

The Office of the Auditor-Controller/Treasurer/Tax Collector (ATC) is responsible for providing the county and its constituents with a variety of accounting, collections, and investment services.

The Auditor and Controller Divisions record the collections and perform the accounting, reporting, claims and audits of all county financial activities to ensure sound financial management. They are

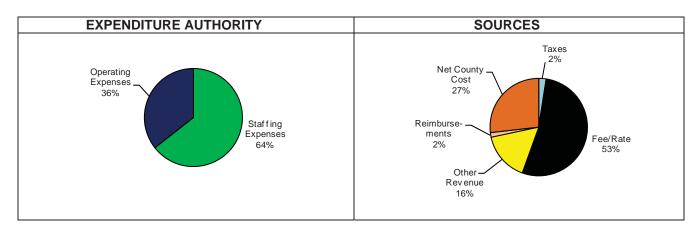
Budget at a Glance	
Total Expenditure Authority	\$37,646,090
Total Sources	\$27,593,895
Net County Cost	\$10,052,195
Total Staff	285
Funded by Net County Cost	27%
•	

also responsible for the compilation of property tax rates, developing and implementing accounting systems and standards, conducting operational risk assessment reviews, and administering the Countywide Cost Allocation Plan. The Disbursements Division is responsible for vendor payments, payroll services, Employee Management and Compensation System (EMACS) development, and revenue disbursements to taxing agencies.

The Treasurer Division performs the County's treasury function including the investment of all County and School District funds within the County investment pool and associated banking services. The Treasurer currently manages assets of \$3.8 - \$4.7 billion. The Tax Collector Division collects property taxes for all County taxing entities which amounted to a little over \$2.1 billion in property taxes and other fees in 2011-12.

The Central Collections Division provides collection services for the county, collecting nearly \$58.0 million for the year ending June 30, 2012, including collection of court-ordered payments and Arrowhead Regional Medical Center's delinquent accounts receivable.

## 2012-13 RECOMMENDED BUDGET



#### **BUDGETED STAFFING**

	STAFFING	ANALYS	IS		5-YEAR STAFFING TREND
Authorized Positions Regular Limited Term Total  Staffing Expenses	2010-11 Final 314 16 330 \$24,350,112	2011-12 Adopted 297 3 300 \$22,815,676	2011-12 Modified  288 3 291  \$222,815,676	2012-13 Recommended 282 3 285 \$24,178,495	500 450 400 350 300 250 250 200 150 0 100 50 0 100 100 100 1



#### ANALYSIS OF 2012-13 RECOMMENDED BUDGET

GROUP: Fiscal
DEPARTMENT: Auditor-Controller/Treasurer/Tax Collector

FUND: General

BUDGET UNIT: AAA ATX FUNCTION: General ACTIVITY: Finance

	2008-09 Actual	2009-10 Actual	2010-11 Actual	2011-12 Estimate	2011-12 Modified Budget	2012-13 Recommended Budget	Change From 2011-12 Modified Budget
Appropriation							
Staffing Expenses	26,022,082	24,458,313	24,350,111	22,513,293	22,815,676	24,178,495	1,362,819
Operating Expenses	10,921,875	13,826,130	11,778,908	12,195,391	12,548,285	13,367,595	819,310
Capital Expenditures	74,076	8,691	92,306	125,000	125,000	100,000	(25,000)
Contingencies	0	0	0	0	0	0	0
Total Exp Authority	37,018,033	38,293,134	36,221,325	34,833,684	35,488,961	37,646,090	2,157,129
Reimbursements	(1,425,899)	(1,430,338)	(1,614,279)	(1,420,717)	(1,731,932)	(567,829)	1,164,103
Total Appropriation	35,592,134	36,862,796	34,607,046	33,412,967	33,757,029	37,078,261	3,321,232
Operating Transfers Out	100,000	0	0	0	0	0	0
Total Requirements	35,692,134	36,862,796	34,607,046	33,412,967	33,757,029	37,078,261	3,321,232
Departmental Revenue							
Taxes	383,710	442,760	307,060	845,000	945,000	910,000	(35,000)
Realignment	0	0	0	0	0	0	0
State, Fed or Gov't Aid	357,262	216,455	90,018	276,190	54,500	150,481	95,981
Fee/Rate	19,407,665	19,717,110	18,347,152	17,662,115	18,588,640	19,904,937	1,316,297
Other Revenue	249,731	2,999,989	5,382,219	4,934,469	4,498,743	6,060,648	1,561,905
Total Revenue	20,398,368	23,376,314	24,126,449	23,717,774	24,086,883	27,026,066	2,939,183
Operating Transfers In	0	0	0	0	0	0	0
Total Financing Sources	20,398,368	23,376,314	24,126,449	23,717,774	24,086,883	27,026,066	2,939,183
Net County Cost	15,293,766	13,486,482	10,480,597	9,695,193	9,670,146	10,052,195	382,049
				Budgeted Staffing	291	285	(6)

## **BUDGET CHANGES AND OPERATIONAL IMPACT**

During 2011-12, legislation enacted by the passing of AB26x1-Dissolution of Redevelopment Agencies (RDAs) - has greatly impacted the Controller Division of the ATC. Due to this new legislation, the Property Tax section has assumed the additional duties of interpreting and calculating the complex statutory and negotiated pass-through agreements of all former countywide RDAs, currently represented by 26 Successor Agencies. In addition to managing more than 150 agreements, the Property Tax section is also collecting each agency's Recognized Obligation Payment Schedule (ROPS), and incorporating Department of Finance adjustments to make payments to the Successor Agencies from each of their respective Property Tax Trust funds, in accordance with legislation.

Major appropriation changes include an increase in staffing expenses primarily due to the dissolution of the proposed work schedule reduction in 2011-12 for SBPEA represented employees; an increase of \$1.2 million in banking fees for the County's treasury pool; and a \$400,000 department-wide decrease in central computer infrastructure data processing charges from the Information Services Department.

Major revenue changes include a \$1.2 million increase in cost-reimbursement revenue for the treasury pool relating to the increase in banking fees, a \$500,000 increase resulting in reimbursement of costs for the ongoing duties pertaining to the AB26x1 legislation, and an increase of \$700,000 in Central Collections to fund budgeted expenses.

## MAJOR EXPENDITURES AND REVENUE IN 2012-13 RECOMMENDED BUDGET

Staffing expenses make up the majority of expenditures in this budget unit. These expenses are necessary to provide accounting, collections, and investment services to County departments and constituents. Departmental revenue primarily represents fee/rate and cost-reimbursement revenue generated by services provided.

# STAFFING CHANGES AND OPERATIONAL IMPACT

Budgeted staffing has been reduced by 9 positions; 8 information technology positions were transferred to the Assessor/Recorder/Clerk, and 1 Recurrent Office Assistant II was eliminated. These reductions are partially offset by the addition of the following 3 positions: 1 Accountant III and 1 Accountant II for the Controller Division due to the new AB26x1 legislation, and 1 Internal Auditor IV in the Audit Division to perform more complex audits.



# 2012-13 POSITION SUMMARY

Division	Regular	Limited Term	Total	Filled	Vacant	New	Total
Management	7	0	7	7	0	0	7
Administrative Support	9	0	9	9	0	0	9
Information Technology Division	21	0	21	21	0	0	21
Auditor Division	27	0	27	21	5	1	27
Controller Division	32	2	34	31	1	2	34
Disbursements Division	38	0	38	35	3	0	38
Treasurer Division	7	0	7	7	0	0	7
Tax Collection Division	48	1	49	47	2	0	49
Central Collections Division	93	0	93	84	9	0	93
Total	282	3	285	262	20	3	285

Management	Administrative Support	Treasurer Division
Classification	Classification	Classification
Elected Auditor-Controller/Treasurer/Tax  1 Collector     Assistant Auditor- 3 Controller/Treasurer/Tax Collector 3 Executive Secretary III  7 Total	Administrative Supervisor I      Special Projects Administrator     ATC Building Coordinator     Accountant III     Payroll Specialist     Fiscal Specialist     Office Assistant III     Office Assistant III     Total	1 Cash Manager/Investment Officer Assistant Cash Manager/Investment 1 Officer 2 Investment Analyst 1 Treasurer Office Manager 1 Accounting Technician 1 Fiscal Assistant 7 Total
Auditor Division	Tax Collection Division	Information Technology Division
Classification  1 Auditor-Controller Division Chief  1 Secretary I  2 Auditor-Controller Manager  1 Supervising Accountant III  2 Supervising Internal Auditor III  2 Systems Accountant III  4 Systems Accountant II  1 Internal Auditor IV  5 Internal Auditor III  5 Accountant III  1 Accountant III  1 Accountant III  1 Accountant III  1 Accounting Technician	Classification  1 Tax Collection Manager  1 Tax Collector Accounting Manager  1 Tax Sale Manager  1 Supv Accounting Technician  7 Collections Officer  5 Accounting Technician  3 Supervising Office Assistant  3 Fiscal Specialist  9 Fiscal Assistant  7 Office Assistant III  Office Assistant III  Total	Classification  Departmental IS Administrator  Secretary I  Business Applications Manager  Business Systems Analyst III  Department Systems Engineer  Programmer Analyst III  Programmer III  Automated Systems Analyst II  Automated Systems Analyst I  Automated Systems Technician  Total
Controller Division	Disbursements Division	Central Collections Division
Classification  1 Auditor-Controller Division Chief 1 Secretary I 2 Auditor-Controller Manager 2 Supervising Accountant III 1 Supervising Fiscal Specialist 1 Systems Accountant II 2 Internal Auditor III 7 Accountant III 2 Accountant III 4 Accounting Technician 1 Fiscal Specialist 3 Fiscal Assistant 4 Office Assistant III 1 Office Assistant III 2 Public Service Employee  Total	Classification  Auditor-Controller Division Chief Secretary I Auditor-Controller Manager EMACS Manager Supervising Accountant III Systems Procedures Analyst II Systems Procedures Analyst I Systems Accountant III Accountant III Staff Analyst I Accounting Technician Tiscal Specialist Fiscal Assistant Office Assistant III Office Assistant III	Classification  Director of Central Collections Chief Central Collections Chief Central Collections Secretary II Auditor-Controller Manager Chief Collections Supervisor Supervising Accountant II Accountant III Supervising Collections Officer Supervising Fiscal Specialist Collections Officer Accounting Technician Fiscal Specialist Fiscal Assistant Office Assistant III Office Assistant III



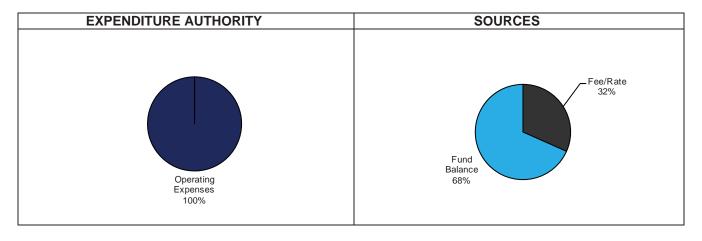
# **Redemption Maintenance**

# **DESCRIPTION OF MAJOR SERVICES**

The Redemption Maintenance budget unit was established to defray the costs of maintaining the redemption and tax-defaulted files, and the costs of administering and processing the claims for excess tax sale proceeds. Revenue includes unclaimed excess tax sale proceeds collected pursuant to Revenue and Taxation Code 4674.

Budget at a Glance	
Total Expenditure Authority	\$269,219
Total Sources	\$85,800
Fund Balance	\$183,419
Total Staff	0

# 2012-13 RECOMMENDED BUDGET





## **ANALYSIS OF 2012-13 RECOMMENDED BUDGET**

GROUP: Fiscal BUDGET UNIT: SDQ TTX
DEPARTMENT: Auditor-Controller/Treasurer/Tax Collector FUND: Redemption Maintenance ACTIVITY: Finance

	2008-09	2009-10	2010-11	2011-12	2011-12 Modified	2012-13 Recommended	Change From 2011-12 Modified
	Actual	Actual	Actual	Estimate	Budget	Budget	Budget
Appropriation							
Staffing Expenses	0	0	0	0	0	0	0
Operating Expenses	0	0	0	0	268,647	269,219	572
Capital Expenditures	0	0	0	0	0	0	0
Contingencies	0	0	0	0	0	0	0
Total Exp Authority	0	0	0	0	268,647	269,219	572
Reimbursements	0	0	0	0	0	0	0
Total Appropriation	0	0	0	0	268,647	269,219	572
Operating Transfers Out	0	0	0	0	0	0	0
Total Requirements	0	0	0	0	268,647	269,219	572
Departmental Revenue							
Taxes	0	0	0	0	0	0	0
Realignment	0	0	0	0	0	0	0
State, Fed or Gov't Aid	0	0	0	0	0	0	0
Fee/Rate	0	0	0	0	85,000	85,000	0
Other Revenue	4,981	2,587	1,797	1,272	1,500	800	(700)
Total Revenue	4,981	2,587	1,797	1,272	86,500	85,800	(700)
Operating Transfers In	0	0	0	0	0	0	0
Total Financing Sources	4,981	2,587	1,797	1,272	86,500	85,800	(700)
				Fund Balance	182,147	183,419	1,272
				Budgeted Staffing	0	0	0

## **BUDGET CHANGES AND OPERATIONAL IMPACT**

No significant changes in the 2012-13 Budget.

## MAJOR EXPENDITURES AND REVENUE IN 2012-13 RECOMMENDED BUDGET

Transfers of \$269,219 represent a reimbursement to the Auditor-Controller/Treasurer/Tax Collector's general fund budget unit for staffing expenses and operating expenses for work related to the processing of excess tax sale proceeds.

Departmental revenue of \$85,800 represents revenue from unclaimed excess tax sale proceeds trust funds and anticipated interest earnings.



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